

Provider Resources

A Quick Guide on Provider Resources

First Choice VIP Care Website

Take care with coronavirus

Keep yourself, your family, and your community healthy. Find out more about the coronavirus and how you can help prevent it.

[**Learn more about COVID-19.**](#)



Website Highlights

Available resources on the website:

- Provider Manual.
- Prior Authorizations Look-up Tool.
- Searchable Provider Directory.
- Searchable Drug Formulary.
- Training Modules.
- Provider Communications.
- Forms.
- Provider Reference Guide.
- Link to NaviNet.
- And much more...

www.firstchoicevipcare.com

Provider Manual Highlights

- First Choice VIP Care Overview
- Provider and Network Information
- Provision of Services
- Model of Care and Integrated Care Management
- Utilization Management
- Grievances, Appeals, and Fair Hearings
- Quality Assurance and Performance Improvement Program
- Cultural Competency Program and Requirements
- Behavioral Health Care

The complete Provider Manual can be found on the First Choice VIP Care website at www.firstchoicevipcare.com under the Provider Resources link.

NaviNet Provider Portal Highlights

NaviNet is America's leading healthcare provider portal connecting over 40 health plans and 60% of the nation's physicians. NaviNet is not only used by First Choice VIP Care, but also payers like Cigna and Aetna.

Through NaviNet providers can:

- Check claim status.
- Print copies of remittances.
- Check member eligibility.
- Enter authorization requests.
- Generate reports.

To sign up for NaviNet go to the link on our website or <https://navinet.secure.force.com/>.

