

A dispute is a request from a health care provider to change a decision made by First Choice VIP Care related to claim payment or denial for services already provided. A provider dispute is not a pre-service appeal of a denied or reduced authorization for services or an administrative complaint.

A provider may dispute the claim within **180 days** from the date of the denial or payment.

| Submitter contact information | |
|-------------------------------|---------------|
| Name (last, first): | Phone number: |

Provider information

| Name (last, first): | Phone number: |
|-------------------------------|---------------------------------|
| NPI number: | Tax ID: |
| □ I am an in-network provider | I am an out-of-network provider |

| Member information | |
|---------------------|-----------------------|
| Name (last, first): | Member date of birth: |
| Member ID: | |

| Claim information | |
|------------------------|-------------------|
| Claim number: | Billed amount: \$ |
| Date(s) of service(s): | |

To ensure timely and accurate processing of your request, please complete the payment dispute section below by checking the applicable reason for your dispute.

| Inaccurate payment | Denied for no authorization |
|--|--|
| Post-service authorization denial | (service does not require authorization) |
| Denied as a duplicate | Denied for no authorization |
| k | (auth. # on file) |
| Clinical edit limitation or denial | \Box Untimely filing (proof of timely filing attached) |
| Denied for no primary payer Explanation of | □ Other: |
| Benefits (see attached) | |

| Signature: | Date: | |
|------------|-------|--|

Mail this form, a listing of claims (if applicable), and supporting documentation to:

First Choice VIP Care Attn: Claim Disputes P.O. Box 7182 London, KY 40742-7182

Important note: A telephone inquiry regarding payment or denial of a claim does not constitute dispute of the claim.

